

# USEFUL TECHNOLOGY INFORMATION AND LINKS

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## UM Mail ( <https://office365.olemiss.edu/owa> or setup info at [www.olemiss.edu/info/email/](http://www.olemiss.edu/info/email/) )

- “@olemiss.edu” e-mail addresses for faculty and staff only on cloud-based Office 365
- Integrated e-mail, calendar, contacts, and tasks web application based on Outlook
- Possible to access mail from work, home, or on-the-go (web browser, iPhone/iPad, Android devices)
- Two-Factor Authentication (2FA) is enabled on all new accounts.

## College of Liberal Arts ( [libarts.olemiss.edu](http://libarts.olemiss.edu) )

- Dean’s Office contact information, advising information, summer research grant forms, tenure/promotion info

## myOleMiss ( [my.olemiss.edu](http://my.olemiss.edu) )

- Online academic catalogs, semester course schedules and class rosters, advising information for students, faculty activity reports, payroll stubs, grade submissions
- *UM Today* announcements
- webID user name and password. Your webID is the part before “@” in your e-mail address.

## Google Apps at UM ( [go.olemiss.edu](http://go.olemiss.edu) )

- “@go.olemiss.edu” Gmail addresses for *all students* and for faculty and staff who *specifically request* an account.
- Per [go.olemiss.edu/info.html](http://go.olemiss.edu/info.html), “All UM employees should use their UM Mail (Exchange) account or registered, on-campus departmental email servers for official UM correspondence.”
- webID user name and password

## UM Box ( [box.olemiss.edu](http://box.olemiss.edu) )

- Cloud-based storage with IT seal of approval
- Optional smartphone and tablet apps
- Optional Box Sync application for PC/Mac synchronizes Box folder between computer and cloud automatically
- webID user name and password

## IT Help Desk ( [www.olemiss.edu/helpdesk](http://www.olemiss.edu/helpdesk) ) : 100 Weir Hall : (662) 915-5222

- General tech support, password resets, virus/malware removal, etc.

## Faculty Technology Development Center ( [www.olemiss.edu/ftdc](http://www.olemiss.edu/ftdc) ) : 101 Weir Hall : (662) 915-7918

- Department software request form (Office, Macromedia, etc.)
- Personal help with technology such as digital cameras, scanners, clickers, etc.
- *Penny Rice and Amelia Robbins*

## Classroom Technology ( [www.olemiss.edu/umct](http://www.olemiss.edu/umct) ) : (662) 915-2850

- Request lectern keys, view existing equipment in a classroom

## IT Multimedia ( [www.olemiss.edu/itmedia](http://www.olemiss.edu/itmedia) ) : 113 Weir Hall : (662) 915-7908

- Equipment requests for classrooms

## TECHNews ( [technews.olemiss.edu](http://technews.olemiss.edu) )

- IT blog about new technology on campus, new computer products, systems updates, etc.

## Mississippi Center for Supercomputing Research ( [www.mcsr.olemiss.edu](http://www.mcsr.olemiss.edu) )

- Software packages such as SPSS, SAS, State, R, MATLAB, Mathematica, C/C++/Fortran/Java